

HOME AND COMMUNITY CARE  
PROGRAM

“It’s your unlimited power to care and to love  
that can make the biggest difference in  
the quality of your life.”

~ Anthony Robbins

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Home and Community Care Program  
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COMMUNITY  
AGED CARE



*Home and Community Care  
Program*

*Staying at home with our support.  
For residents living in the  
North, East, South-East and  
South-West Metropolitan regions.*

*MercyCare is an organisation which acts with compassion  
to enhance the lives of those we serve through our holistic  
care attending to their physical, intellectual, social  
and spiritual wellbeing.*



A JOINT COMMONWEALTH AND STATE/TERRITORY PROGRAM  
PROVIDING FUNDING AND ASSISTANCE FOR AUSTRALIANS IN NEED



## WHAT IS THE HOME AND COMMUNITY CARE (HACC) PROGRAM?

The HACC Program provides a range of services to support people at risk of premature admission into permanent care, to continue living independently within their own homes. Support is also available to family carers.

## WHAT ASSISTANCE IS OFFERED?

Support is available with:

- Personal Care (including Medication Prompts)
- Domestic Assistance
- Social Support (including Shopping)
- Nursing Care
- Respite Care (for Carer)
- Gardening

## WHO IS ELIGIBLE FOR SUPPORT FROM HACC?

Services provided by the HACC Program assists those who are frail aged and those living with a disability, whereby their capacity to complete daily tasks independently is effected by an ongoing functional limitation.

## WHO CAN CONTACT THIS SERVICE?

Referrals to the HACC Program can be made by any individual. A Care Coordinator will visit the referred person in their home and through a comprehensive assessment will determine the service(s) which will best meet their needs.



## WELLNESS APPROACH

Mercy Aged Care adopts a Wellness philosophy to the care we provide. This means that our focus is on identifying what an individual 'can do' for themselves rather than focusing on what they 'can not do'.

We encourage our clients to maintain independence by giving support in setting achievable goals and providing encouragement to continue completing as much of their own daily tasks as possible, themselves or with support.

## WHAT IS THE COST OF A HACC SERVICE?

The fee for a HACC service is assessed on an individual basis. No individual will be denied a service based on their inability to pay a fee.

## OUR COMMITMENT TO CARERS

At Mercy Aged Care we recognise and thoroughly support the crucial and complex role of the carer. It is our policy to ensure Carers are involved in the delivery of services and all decision making processes, in compliance with the Carers Recognition Act 2004.

## CONTACT US

For further information on the HACC Program contact:

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