

# MERCY COMMUNITY AGED CARE

“Caring for our seniors is perhaps the greatest responsibility we have. Those who walked before us have given so much and made possible the life we all enjoy.”

~ John Hoeven

Mercy Community Aged Care  
Community Aged Care Packages  
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*MercyCare is an organisation which acts with compassion to enhance the lives of those we serve through our holistic care attending to their physical, intellectual, social and spiritual wellbeing.*

For Residents Living In:

6000, 6003, 6004, 6005, 6006, 6007, 6008, 6009, 6010, 6011, 6012, 6014, 6015, 6016, 6017, 6018, 6019, 6020, 6021, 6022, 6023, 6024, 6025, 6026, 6027, 6028, 6029, 6030, 6031, 6032, 6033, 6034, 6035, 6036, 6037, 6038, 6050, 6051, 6052, 6059, 6060, 6061, 6064, 6065, 6077, 6078, 6100, 6101, 6165, 6167, 6168, 6169, 6170, 6171, 6172, 6173, 6174, 6175, 6176.



An Australian Government Initiative

## *Community Aged Care Packages*

*Staying at home with our support*



## WHAT IS A COMMUNITY AGED CARE PACKAGE?

Community Aged Care Packages assist the elderly to remain living independently within their own homes by providing a range of services to meet individual care needs.

## WHAT ASSISTANCE IS OFFERED?

Support is available with:

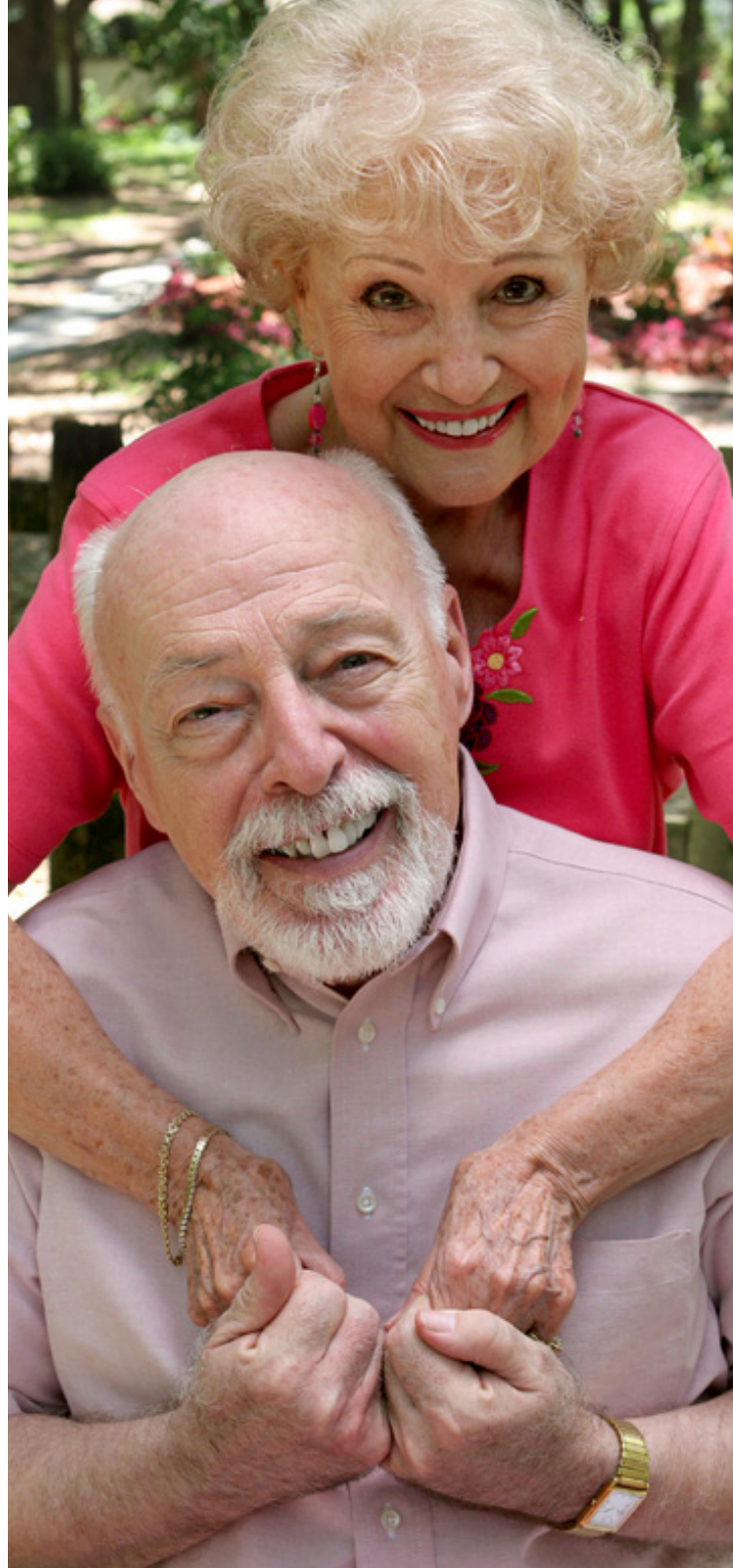
- Personal Care
- Domestic Assistance
- Meal Preparation
- Social Support
- Shopping
- Respite
- Medication Prompts
- Transport, and
- Gardening

## HOW CAN I ACCESS A COMMUNITY AGED CARE PACKAGE?

To be eligible for a Community Aged Care Package, an Aged Care Assessment Team (ACAT), must assess you as requiring at least a low level of care. Your General Practitioner can make referrals to an ACAT.

Upon receiving a copy of the Assessment, a Care Coordinator will visit you in your home to discuss a package of services, which will best meet your needs.

A comprehensive Support Plan will be developed outlining the services that will be provided to you.



## WELLNESS APPROACH

Mercy Community Aged Care adopts a Wellness Approach to care. This means that our focus is on identifying what an individual 'can do' for themselves rather than focusing on what they 'can not do'.

## WHAT QUALITY OF SERVICE CAN I EXPECT?

Community Aged Care Packages are funded by the Australian Government, which requires that providers meet specified Community Care Standards. In addition to this, all staff at MercyCare exercise our mission of '*Bringing compassion to life*' on a daily basis. We pride ourselves on our Values of Justice, Respect, Integrity, Compassion and Excellence in order to provide the highest quality of service.

## WHAT IS THE COST OF A COMMUNITY AGED CARE PACKAGE?

The fee for a Community Aged Care Package is assessed on an individual basis.

No individual will be denied a service based on their inability to pay a fee.

## CONTACT US

For further information on the Mercy Aged Care, Community Aged Care Packages Programme, contact:

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