

MERCY HOSPITAL MOUNT LAWLEY BOARDERS INFORMATION



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At Mercy Hospital Mount Lawley our caring dedicated team provides health services that enhance the quality of life in the community.

Where possible, we make every attempt to make your stay here as comfortable as possible, and this includes keeping your family close.

Our Christian values of compassion, justice, respect, integrity and excellence are important to all of us so that privacy, dignity, independence and individuality are upheld.



INFORMATION FOR BOARDERS

What is a boarder?

We use the term 'boarder' to describe a support person; parent, relative or friend, over the age of 16, that accompanies a patient or wishes to stay overnight with a patient, subject to their consent in their hospital room.

Boarders are provided with a bed, access to ensuite facilities, TV, Telephone for local calls, tea and coffee and all meals. It may be necessary at times to move boarders according to hospital occupancy to accommodate patients. Also, in certain circumstances, due to occupational health and safety regulations, it may be necessary for the hospital to restrict the number of boarders in any given ward.

Boarders are welcome to stay overnight with a patient in any single/private room, but are not permitted to stay in shared patient accommodation.

Is there a charge for boarding?

Yes. There is a fee for all hospital boarders to cover their overnight accommodation. If circumstances change and a boarder does not stay overnight, they may be charged for any meals provided. Please check prior to admission the boarder fees.

Health fund cover

Cover for boarders may vary according to health funds, as does the maximum number of days covered. Information regarding boarding should be sought directly from the patient's health fund prior to a decision. Please note, not all health funds cover boarders.

A patient may elect to stay in a single/private room in order to allow a boarder to stay with them, however, if the cost for a single/private room is not covered by a health fund, the patient will be required to pay the difference.

During your stay

Boarders at Mercy Hospital Mount Lawley are asked to be mindful of the fact that they are staying in a hospital environment and every endeavour should be taken to ensure that hospital routines are not interrupted.



We ask boarders to:

- Position their bed away from any opening doors, such as those into the room and bathroom, and ensure the bed does not impede the safe passage of caregivers to a patient's bed.
- Fold away the bed by breakfast time.
- Wear appropriate attire, night and day.
- Abide by hospital rules and policies.
- Take responsibility for the secure storage of their medications, valuables and personal effects. The hospital does not accept any responsibility for valuables brought in to the hospital.
- Co-operate with hospital caregivers at all times, particularly in the event of an emergency.

Boarder registration

It is important that everyone who stays within the hospital is registered in case of fire and emergency evacuation procedures. If the stay is intermittent, each night that the person is boarding must be registered with the ward clerk of that area.

If my baby is discharged from the special care nursery to the ward does he/she become a boarder?

Boarder status excludes all newborn babies and they cannot be admitted as boarders.

Newborn babies admitted for postnatal care are not boarders.

For further information please contact
Mercy Family Birthing Unit
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email fbu@mercy.com.au