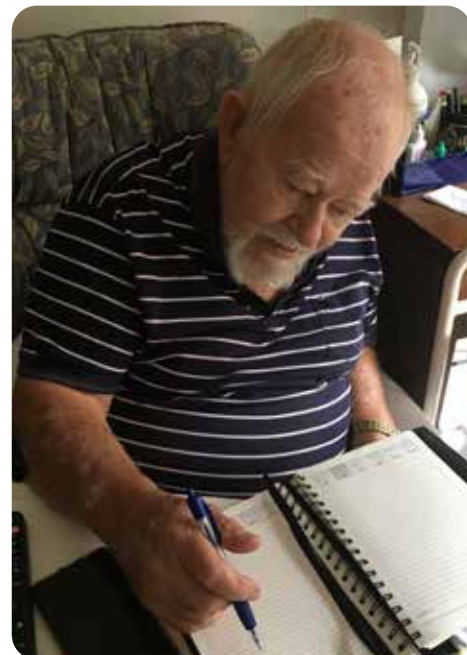


While the COVID-19 pandemic has been a challenging time, at MercyCare we have been heartened by the positive community spirit that has still managed to shine through.



Putting pen to paper

The COVID-19 pandemic has meant letters have once again become an important form of communication for some residents at our Aged Care homes. While many residents began writing to family and friends, some also took the opportunity to connect with others in the wider community.



Village jazz

Residents at Mercy Village in Wembley were treated to a special open-air jazz soiree when a former John XXIII College student performed a balcony concert for them. Held in April when gatherings were restricted, this event enabled residents to take part while still social distancing.

Help at hand

Demonstrating the WA community spirit is indeed alive in these uncertain times, Western Australian company Epichem produced and donated high grade hand sanitiser to MercyCare's Aged Care, Disability, Family and Community and Early Learning services.



Tech donation

MercyCare's fostering services team was able to distribute computers donated by RSM Australia to seven foster families in order to provide children in care a virtual way to maintain their commitment and attendance to educational attainment during the COVID-19 pandemic.



Linking together

MercyCare launched Linking Together, a program that uses a raft of ways inside MercyCare's Aged Care homes to connect residents, with the help of MercyCare staff, with their family and friends. Solutions range from staff supporting the traditional phone call and making direct deliveries of presents to residents, to embracing technology through creating email pals and using platforms like Skype, Zoom and Facetime to facilitate video calls. Devices, including iPads and iPhones, were sourced so residents could be supported to access technology.



Game on

Residents at MercyCare's five Aged Care homes were gifted new games to help them through the coronavirus lockdown thanks to a generous donation from Perth-based business, Games World.

COMMUNITY HERO
PROUD
SUPPORT WORKER



I'm continuing to care
for those who need me

MercyCare

Community Heroes

In order to give our frontline workers some of the recognition they deserve, MercyCare ran a Community Heroes campaign which shone the spotlight on some of the amazing people who show up to work every day to ensure those depending on them

get the care they need. We shared some of the stories of our support workers, aged care workers and the early learning educators and were overwhelmed with positive feedback about our staff and volunteers who make up the MercyCare team.