






Mirrabooka - Joondalup Family Support Network

A partnership of agencies working together to support families with children in their care and young people up to 25 years.

We provide central access to a range of support services, ensuring each family or individual can select the mix of services they wish to receive on a voluntary basis whilst maintaining confidentiality of client information.

Services include

-  Support for families, including support for carers, parents and domestic violence
-  Mental health and specialist counselling services
-  Youth support
-  Migrant and Aboriginal specific services
-  Housing

The Family Support Network consists of a variety of local agencies and services who, in gaining consent from the family, may share specific information for the purposes of more effective coordination, accountability and service delivery to families. A list of these current partner agencies is available at www.wafsn.org.au/locations/mirrabooka-joondalup-family-support-network

WA Family Support Networks are funded by the Government of Western Australia's Department of Communities.



Every person **matters**

4 Brewer Place, Mirrabooka WA 6061

T 1300 760 691

E mjfsn@mercyCare.com.au

mercyCare.com.au



Mirrabooka - Joondalup Family Support Network

Call 1300 760 691

mercyCare.com.au

We assist families or individuals up to 25 years of age.

We can support with

- Understanding what support needs a family or individual may require;
- Assistance to identify what support services are available, and what support they offer;
- Accessing different services without having to be placed on several waitlists for the same service;
- Coordinating the various support services, working together towards agreed goals;
- Providing tailored support responses in the areas of; parenting, family and domestic violence, migrant and aboriginal specific services, substance use, financial assistance, grief and loss, mental health, parent/teen conflict, relationship difficulties, school absenteeism, youth engagement, housing, carer support, post trauma and specialist counselling services.

We operate within

The Department of Communities Districts of Mirrabooka and Joondalup, which includes the local Government areas of

- City of Bayswater*
- City of Joondalup
- City of Stirling*
- City of Swan*
- City of Wanneroo

**select suburbs only*



What we do

- We assist children, young people and their families to get the support they need without having to search for services themselves.
- Our approach to gathering information ensures that families or individuals are not having to retell their story to each service they are referred to.
- We quickly connect families or individuals to the most appropriate support services.
- We work alongside families and individuals to coordinate an immediate response to complex issues, building on each of their strengths and capacity to receive support.
- We work in partnership with Yorgum (our lead Aboriginal Community Controlled Organisation) and various other leaders, Elders and community - based groups to continuously improve the services we offer to families.
- We also provide an additional level of intensive case management for families who require support for specific needs and to ensure their children are safe at home (via Departmental referral only).



What happens next?

Contact our team to make a referral

T 1300 760 691

E mjfsn@mercycares.com.au

A member of our team will:

- make contact to gather additional information;
- provide the family or individual with a range of support service options;
- facilitate all referrals to the selected services on behalf of the family or individual;
- inform the family or individual of the agency responsible for coordinating the various services if more than one has been selected, and when the services will commence.

