



Home Care Price List

What matters to you, matters to us

Call 1800 637 299

Email agedcare@mercyare.com.au

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Home Care Package Fees

Care Management is an important service that includes coordinating care and services that will help you deliver on the goals you identified in your Care Plan.

At MercyCare, you will have a dedicated Support Advisor, who will advocate for your choices and preferences and always act in accordance with your best interest. Our team will spend time with you to understand your needs and preferences and ensure your services are tailored, flexible and personalised.

The hours of care management indicated below are a guide only. If you require more care management than the hours indicated there will be no additional cost to you.

Package Management includes activities that ensure the smooth delivery of your Home Care Package, such as monthly statements and quality assurance.

Per fortnight	Level 1	Level 2	Level 3	Level 4
Approximate Package Funding	\$345	\$605	\$1,325	\$2,005
Care Management Fee	\$50	\$112.50	\$236.25	\$315
Approximate Hours of Care Management	40 mins	1.5 hours	3 hours	4 hours
Package Management Fee	\$30	\$50	\$99.75	\$131.25

MercyCare do not charge an entry, package set-up, fees to review your care plan or exit fees.



Common Services

Hourly rate for services	Standard Hours (7am-6pm)	Weeknights (6pm-9pm)	Saturday	Sunday	Public Holiday
Personal care	\$57.25	\$63.00	\$78.75	\$89.25	\$110.25
Nursing	\$102.90	\$120.75	\$134.40	\$165.90	\$207.90
Occupational Therapy	\$155	N/A	N/A	N/A	N/A
Physiotherapy	\$155	N/A	N/A	N/A	N/A
Cleaning and household tasks	\$57.25	\$63.00	\$78.75	\$89.25	\$110.25
In-home respite	\$57.25	\$63.00	\$78.75	\$89.25	\$110.25

MercyCare provides personal care (e.g. help with showering, toileting, dressing, etc), nursing, cleaning and household tasks and in-home respite (e.g. support in the home when your carer is away or unavailable). MercyCare coordinate gardening and mowing services through approved contractors (see contracted services above)

Contracted Services – Service fee (charged as a % of cost)	10%
One-off Contract Set up Fee for providers not already listed with MercyCare	\$100

Note: 24 hours notice is required when cancelling services or the service will be charged to the consumers Home Care Package.

Equipment and Consumables

Your Support Advisor will work with you to determine if you would benefit from additional equipment and/or consumables and whether these can be purchased through your Home Care Package.

There is no GST when the purchase is organised through MercyCare, however, we do charge a 10% service fee to cover invoicing and other administration costs. This fee is capped at \$50 per item.

Equipment and Consumables	Price
Service Fee on purchases below \$500 (charged as a % of the cost)	10%
Service Fee on purchases over \$500	\$50

Other Services

Service	Price
Davis House – Day Respite (Hours 8.30am – 4.30pm)	\$150.00
Davis House – Overnight Respite (Hours 5.00pm – 8.00am)	\$175.00
Davis House Transport up to 6km (each way)	\$10.00
Harman Park – Day Centre, Full day	\$111.00
Harman Park – Day Centre, Half day	\$55.50
Transport – Social Support Group and Harman Park (each way)	\$5.00
Harman Park Community Centre Meals, per meal	\$11.50

MercyCare have a dedicated respite centre in Wembley which is available to clients on a home care package. MercyCare also operates the Harman Park Social Centre in Belmont, a vibrant, friendly meeting place. We also offer social outings for consumers who are wanting to connect with other consumers in the community. At MercyCare we believe in offering you choice and control.

Contracted Services: If you require services which MercyCare does not provide in-house (e.g. gardening) we will be happy to coordinate those for you. To ensure these services meet our strict quality standards and to cover our administration costs we will charge a small service fee for each service and one-off contract set up fee to establish the contract. There is no GST charged on these services and there is no set up fee if you use a provider already existing with us.

24 hours notice is required when cancelling services or the service will be charged to the consumers Home Care Package.

