

At MercyCare, our vision is for people and communities to thrive. Our Home Care team will partner with you to maintain your independence at home and support you to **live your best life.**

	Level 1	Level 2	Level 3	Level 4
Care Management (per fortnight) Individualised care planning, reviews, and the provision of ongoing service coordination in line with your goals and preferences.	\$68.04	\$124.04	\$249.20	\$397.60
Package Management (per fortnight) General administration and management of your package (such as funds management, monthly statements, quality and compliance).	\$40.04	\$72.10	\$161.98	\$233.10

Service	Weekday (7am-6pm)	Weeknights (6pm-9pm)	Saturday	Sunday	Public Holiday
Home Care Support Worker (personal care, in-home respite, social support, meal preparation, cleaning and household tasks)*	\$79.00	\$90.00	\$116.00	\$136.00	\$190.00
Nursing**	\$139.00	N/A	\$192.00	\$225.00	\$298.00
Allied Health – Professional**	\$181.00	N/A			
Allied Health – Assistant**	\$99.00	N/A			
Travel (during services)	\$1.10 per kilometre				
Cancellations	24 hours' notice applies, or the full-service fee will be charged				
Home and Garden Maintenance	Approved external providers at their contracted rates				
Other Services					
Davis House	MercyCare has a dedicated dementia respite centre in Wembley.				
Dementia Specific Respite	\$245.00 per day (0830 – 1630)		\$425.00 overnight (1630 – 0830)		
Transport – each way	\$15.00 (up to 10km)		\$20.00 (over 10km)		
Cancellation Fee	\$50.00 where less than 24 hours' notice is provided				
Harman Park Social Centre & Sawle Social Connections.	We offer social support groups and social outings in Belmont and Wembley for those wanting to connect with others in the community				
Group Social Support	\$64.00 per half day		\$128.00 per full day		
Transport – each way	\$10.00 (up to 10km only)				
Meals at Harman Park	\$13.00 per meal				

* Minimum service time is 60 minutes, except by prior agreement (short service fees apply).

** Short service fees are 65% of the hourly rate for 30-minute services and 85% of the hourly rate for 45-minute services.

External Providers

For services we do not provide in house, we can engage suitably vetted external providers. These are charged to your package at the external providers' rate.

Equipment & Consumables

Equipment and consumables may be available through your Home Care Package based on your assessed needs.

Other Costs

You will be charged for other costs incurred by MercyCare in the delivery of your services (such as parking fees, contractor travel and cancellations).