

At MercyCare, our vision is for people and communities to thrive. Our Home Care team will partner with you to maintain your independence at home and support you to

live your best life

	Level 1	Level 2	Level 3	Level 4
Care Management (per day) Individualised care planning, reviews, and the provision of service coordination in line with your goals and preferences.	\$5.08	\$9.26	\$18.59	\$29.66
Package Management (per day) General administration and management of your package (i.e. funds management, monthly statements, quality, & compliance).	\$2.99	\$5.38	\$12.09	\$17.39

Service	Weekday (7am-6pm)	Weeknights (6pm-9pm)	Saturday	Sunday	Public Holiday
Home Care Support Worker (personal care, in-home respite, social support, meal preparation, cleaning and household tasks)*	\$82.84	\$94.38	\$121.64	\$142.61	\$199.25
Nursing** (Direct and Indirect time)	\$140.29	N/A	Per quote	Per quote	Per quote
Allied Health – Professional** (Direct and Indirect time)	\$189.08	N/A			
Allied Health – Assistant**	\$103.42	N/A			
Travel (during services)	\$1.21 per kilometre				
Cancellations	24 hours' notice applies, or the full-service fee will be charged				
Home and Garden Maintenance	External providers at their rates (typically \$60.00-\$110.00 per hour)				

Other Services	
Harman Park Social Centre & Sawle Social Connections.	We offer social support groups and social outings in Belmont and Wembley for those wanting to connect with others in the community
Group Social Support	\$64.00 per half day \$128.00 per full day
Transport – each way	\$10.00 (up to 10km only)
Meals at Harman Park	\$13.50 per meal
MercyCare Respite Services (Refer to separate pricing schedule – available upon request).	MercyCare has a dedicated respite centre located in Maddington which offers day, overnight and short-term respite services and operates 24 hours a day, 7 days a week (excluding public holidays). Transport – available on request (dependent on availability).

- * **Minimum service time is 60 minutes, except by prior agreement (short service loading of 25% applies to all services under 60 minutes).**
- * **Services are charged in 15-minute increments.**

External Providers

For services we do not provide in house, we can engage suitably vetted external providers. These are charged to your package at the external providers' rate.

Equipment & Consumables

Equipment and consumables may be available through your HCP Package based on your assessed needs.

Other Costs

You will be charged for other costs incurred by MercyCare in the delivery of your services (such as parking fees, contractor travel and cancellations).